

Appendix 1

Initial Progress Update – Tees Active

Number	Recommendation	Proposed Actions/Progress	Responsibility	Anticipated Completion Date/ Completion Date	Evidence of Progress 31/03/10	Assessment of progress (Categories 1-4) 31/03/10
1	To ensure Tees Active Limited continue to deliver against a range of national and local priorities, a more formal & detailed monitoring regime should be implemented in relation to Tees Active's performance, finance, policies and procedures, and that this monitoring information be provided to members through the established Quarterly Performance Reports.	Develop a framework to monitor TAL's performance against in respect of the following: <ul style="list-style-type: none"> • Finance • Throughput • Leisure Card membership • Participation by hard to reach groups – Option 3 • Policies/ procedures • Complaints/ commendations • Development Opportunities The above would form the basis of quarterly reports	Reuben Kench Neil Russell	Sep-09 To be completed June 2010	Monthly scheduled joint liaison meetings take place with all the areas of the identified framework are discussed and progress/ issues recorded. The meetings are chaired by the Head of Leisure & Culture with support from senior members of Strategic Finance Quarterly reports to commence June 2010 [Original prediction dates have since been revised]	2 – On Track
2	That Tees Active should strengthen consultation and feedback mechanisms in order to strive to ensure that their leisure offer continuously meets the needs and aspirations of the community.	TAL to produce a consultation plan on how they propose to engage users and non users in consultation and feedback	Tees Active	Nov-09 To be completed May 2010	This policy is currently being reviewed and updated in preparation for Charter Mark renewal in May 2010. This new policy identifies how TAL intend to engage more users and non users in the improvement and design of their services [Original prediction dates have since been revised]	2 – On Track

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3	That in order to further improve the partnership arrangements already in place, Tees Active should strengthen their role as Stockton Council's strategic leisure partner by providing support to the broader leisure and sport sector within the borough, and that this support should include:	TAL to produce an action plan detailing how as SBC's strategic partner they will contribute to points 3a-f.	Tees Active	Mar-10 March 2011	Pre development of the next TAL Business Plan, this recommendation has been incorporated within the monthly Strategic Liaison meetings where new partnership opportunities/ possibilities are explored The Action plan will form the basis of the next Business Plan which TAL will be commencing work on later in 2010. This document will amongst other things identify how opportunities above and beyond the current facilities can be exploited	3 - Slipped
3a	Contributing to the broader social agendas, including community safety and children and young people;	TAL to identify how they propose to contribute to the broader agendas/ outcomes of SBC/ Renaissance and in particular: <ul style="list-style-type: none"> • Health & well being • Children/ young people • Older people • Community Protection • Inclusion (to include hard to reach groups) • Social cohesion 	Tees Active	March 2010 (and ongoing)	The strands identified will form themes within their revised Business Plan, where they will clearly identify how the opportunities/ programmes they offer contribute to the strategic objectives of the authority/ LSP. Examples of tangible support to Health & Well Being includes: <ul style="list-style-type: none"> • Over 402,000 swims in the 09/10 financial year up to the end of Feb • Over 155,000 visits to the Actv8 gym's in the financial year up to the end of Feb • Over 119,000 visits by holders of Option 3 	2 – On Track / 3 - Slipped

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					Leisure cards in 09/10 financial year up to the end of Feb	
3b	Facilitating greater participation by under represented groups and/or groups that require most support including children looked after, people with disabilities, and the BME community;	TAL to identify how they will be facilitating greater participation by under represented groups	Tees Active	<p>March 2010 (and ongoing) March 2011</p> <p>April 2010</p> <p>June 2010</p> <p>June 2010</p>	<p>BME Community TAL currently working with Leisure & Sports Development with the Sikh and Hindu communities to drive up participation in mainstream community leisure. Other target communities are the Chinese and Muslim communities. All communities to be engaged and supported by 31st March 2011.</p> <p>People with Disabilities TAL and Leisure & Sports Development through the Disability Advisory Group identifying issues within the centres with regards to participation and access.</p> <p>TAL have identified that the centres and activities are more accessible than they had currently perceived them to be and will be positively promoting and marketing the inclusive nature of the centres</p> <p>Children Looked After Although TAL do provide access to the facilities for children looked after, they intend to make</p>	2 – On Track

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					<p>the visits and experiences better for the individual through the establishment of a buddy system</p> <p>[Original prediction dates have since been revised]</p>	
3c	Contributing to the development of a coordinated leisure offer in the borough to include public, private and voluntary sector;	Tees Active to be active participants in the development and implementation of the Strategic Sports Network and the Community Sports Network	Tees Active/ SBC	Mar-10	Tees Active are members of the Strategic Sports Network with the organisations Managing Director being appointed as the Chair of the group	1 – Fully Achieved
3d	Exploiting new management and/ or development opportunities that would enhance leisure provision within the borough, including opportunities through Building Schools for the Future;	<p>Management and development opportunities to be an item on the monthly SBC/ TAL Management Group to ensure potential opportunities are explored and discussed on a regular basis.</p> <p>Responses to opportunities will be reported to quarterly under the title of 'Development Opportunities'</p>	Tees Active/ SBC	March 2012 and ongoing (reviewed annually)	<p>Tees Active taking on the management of the White Water Course and ancillary facilities.</p> <p>Tees Active looking to explore potential opportunities through the Building Schools for the Future initiative. These opportunities will become clearer during 2010.</p> <p>Tees Active supporting the development of strategic SBC led events such as Take to the Tees and the Stockton Triathlon</p>	2- On track

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3e	Achieving stronger relationships with the voluntary sector, including sports clubs, through improved partnership working;	TAL to proactively work with voluntary sector sports clubs to support them around the following: <ul style="list-style-type: none"> • Facility access • Signposting (to clubs) • Supporting the local delivery of courses, e.g. coach education courses 	Tees Active/ SBC	Mar-10 March 2011	Survey of voluntary sector sports clubs (that use the facilities) currently underway to establish their perceptions of TAL Anecdotal evidence suggests that satisfaction rates with current users is high TAL's new business plan to identify how in practical terms they will be supporting clubs, e.g. promoting health & fitness opportunities to football clubs booking a hall for 5-a-side/ how they can support the development of local coaches and administrators	2 – On Track 2 – On track
3f	Contributing towards the full exploitation of the opportunities presented by the Olympic & Paralympic Games.	TAL to be a key member of the Olympic/ Paralympic Games Opportunities Group and support the development of Stockton's Olympic/ Paralympic Games Opportunities Plan	Tees Active/ SBC	Plan developed – Sept 2009 Plan fully implemented - 2013	Olympic/ Paralympic Opportunities Plan developed in draft and ready to be circulated during April 10 Plan developed – Sept 2009 Plan fully implemented - 2013	2 – On track

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4	That Tees Active should consider extending the layer of support in place beneath the TAL Academy for those young sports people who do not meet the standards of the Academy, yet have attained representative honours at a recognised level, as appropriate.	Formulate a plan as to how talented young sports people from the Borough (who meet set criteria) who do not yet meet the standard to enter the TAL Academy, can be supported in their development	Tees Active	Mar-10 June 2010	TAL have extended some of the activities of the Academy to young aspiring performers who do not qualify for full academy status SBC/ TAL working with other LA's in the Tees Valley to ensure that access to facilities for our aspiring Olympians (and beyond Olympic sports) is given free of charge	1 – Fully Achieved 2 – On Track
5	That Tees Active should ensure that all eligible facilities attain Quest accreditation status.	All facilities to undergo assessment through Quest	Tees Active	Dec-11 March 2012	Quest accreditation attained at all eligible facilities On target [Original prediction dates have since been revised]	2 – On track
6	That Tees Active should continue to investigate the scope for increased web interactivity and online transactions.	IT targets to be identified in line with SBC e-government expectations and built into future TAL Business Plans	Tees Active	Mar-10 June 2010 June 2010	TAL currently investigating the opportunity for e-payments and cost benefits of such a system L&SD looking at how Access to Services can be utilised more effectively for the booking of sports facilities within the borough [Original prediction dates have since been revised]	2 – On Track

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7	That Tees Active should provide the results of their staff survey to the Arts, Leisure and Culture Select Committee as soon as they are available, and that any issues arising from consideration of these results be investigated through the established SBC/Tees Active Management Group.	Results considered by Committee on 3 June No issues arising. (Surveys to be biennial and future results shared with SBC.)	Tees Active/ SBC	Jun-09	Complete	1 –Fully Achieved